



CASE STUDY

QUICK FACTS

Organization

MicroCAD - computer integrated system design training, consulting

Industry

Architecture, Engineering, Construction, Manufacturing

Challenge

- Revamp training model from onsite to hybrid delivery
- Merge, simplify disparate training platforms
- Improve, accelerate learning experience for customers
- Reduce time, human and financial resources

Solution

- OrasiLabs
- OrasiLabs Customer Service Team

Results

- Identified, implemented new feature-rich virtual training platform
- Streamlined processes, costs and overall effort for MicroCAD and customers
- Increased content, functionality options for course leaders
- Expanded training modules offered, increased number of courses taken
- Sped education, retention and practical application for learners
- Regained enthusiasm for, and confidence in, training programs offered



MicroCAD Offers a Better, Faster Training Experience with OrasiLabs

Flexibility, scalability, ease of virtual platform boosts learning, morale and reduces costs

Snapshot

MicroCAD started moving from a costly in-person training model to hybrid in 2019, which proved beneficial when COVID accelerated the need for virtual options. However, MicroCAD's challenges became the unwieldy management of multiple online training systems that didn't integrate well with its legacy onsite methods. Issues that resulted were an inability to scale, less than optimal customer experiences and too much of IT's time spent maintaining disparate tools. In addition, onboarding and connectivity challenges hampered delivery, and functionality limitations prevented instructors and learners from achieving maximum value.

Solution

Shortly following MicroCAD's introduction to DevSecOps innovator Orasi Software, the maker of OrasiLabs (the train anyone, anywhere, anytime AWS cloud-native virtual eLearning platform), all key MicroCAD departments (IT, HR, Training, Application Development) were in favor of standardizing on OrasiLabs. Unlike a previous integration attempt with another platform that took 4+ months, MicroCAD was up and running with OrasiLabs within 30 days. Given the reusable templates

that streamline class setup, it was “mind blowing” how simple OrasiLabs was to set up and understand. MicroCAD was pleasantly surprised at how responsive and invested the Orasi Customer Service team was throughout the easy onboarding process. “The days of improvising to make random solutions work are gone,” said Jaime Smith, Training Coordinator, AEC Applications Specialist for MicroCAD.

Orasi is a complete virtual learning platform: one stop shop, all tools in one box and it’s ready to go. Its flexibility, scalability, efficiency and cloud-based configuration empowered instructors and students to take learning and application to the next level.

Results

OrasiLabs proved to be a collaborative, easy to use all-in-one platform with integrated real-time conferencing and simple intuitive interface for course delivery. The “over the shoulder” instructor view to monitor and track student progress elevated the experience MicroCAD could offer learners. MicroCAD will continue expanding virtual training options with OrasiLabs, as it’s no longer bound by how, when and where it offers programs. The ability to host classes at any time for as many students as needed and tangibly track their progress is easy, and has been instrumental to improving MicroCAD’s training options for global customers.



Learn more about OrasiLabs by visiting <https://orasilabs.com>

About OrasiLabs

OrasiLabs, by DevSecOps innovator Orasi, is the train anyone, anywhere, anytime AWS cloud-native virtual eLearning platform to train and collaborate with groups of any size, in any location, with minimal manual effort. It enables companies to deliver the highest quality content without wasting time configuring complex training environments, and empowers employees to achieve maximum knowledge retention and rapidly apply what they learn. OrasiLabs saves time, reduces overhead, and automates processes to simplify the delivery of application training, and provides an enhanced learning experience for everyone.

About Orasi

Orasi is a DevSecOps innovator enabling the acceleration, delivery, and adoption of software applications and cloud infrastructure through automation. Orasi’s services and solutions offer full lifecycle support and integration to ensure quality, security, and scalability of transformative applications.

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