



## CASE STUDY

### QUICK FACTS

#### Industry

- Utilities: Energy, Power
- Community, Consumer Service

#### Challenge

- QA and app upgrading infrastructure
- Aggressive timelines to release and perform testing by business deadlines
- Improve the overall CX/UX experiences by building, testing and releasing new web applications vital to emergency response and billing.
- Underperforming software that wasn't enterprise integrated
- High AppDev costs with lengthy delivery cycles
- Need to shift on premise apps to the cloud
- Constraints on resources already juggling multiple IT priorities

#### Solution

- Orasi DevOps Consulting, Services
- OrasiCloud, Managed Hosting
- OpenText (Micro Focus UFT Mobile)

#### Results

- Complete testing/QA solution developed, leveraged by global teams
- Fully customized, managed hosting with dedicated cloud environments
- Measurable enterprise-level scalability and data security
- Increased app performance and use resulting in greater consumer confidence
- Met business deadlines, improving key KPs for UX/CX experiences



# Orasi Managed Hosting, Testing/QA, DevOps Services and Support Deliver Ongoing Value for Utilities Leader OG&E

**OpenText partnership and OrasiCloud capabilities ensure performance, scalability and integration of secure mobile applications**

#### Snapshot

OG&E, a subsidiary of OGE Energy (NYSE:OGE), manages electric utility operations for its parent-company serving almost one million customers throughout Oklahoma and western Arkansas. OG&E promised the community its first-ever user-friendly mobile application, tasking OG&E with delivery. With OpenText (Micro Focus UFT Mobile) as its foundation, OG&E needed a solution for manual and automated testing that could meet short- and long-term enterprise testing scalability and benchmarking requirements. Additionally, in an effort to accelerate digital transformation and drive growth while reducing costs, OG&E determined it needed end-to-end managed hosting services.

#### Solution

Orasi's DevSecOps experience is invaluable to organizations making digital transformations – Orasi knows that change can't come at the expense of vendor/customer (CX) and end-user (UX) experiences.

From the start, a thorough ROI/TCO project analysis with multi-phased specifications and deliverables allowed OG&E to make a well-informed decision about how to proceed. It was clear that Orasi understood the scope of mobile app and testing capabilities OG&E required to integrate seamlessly across existing tools, meet security criteria, function efficiently for internal IT and business teams, and be flexible enough to evolve for future needs. OG&E worked with Orasi to customize a managed hosting solution tailored for maximum application performance and reliability.

“Orasi has been an OG&E partner for almost 10 years providing expert DevOps, testing/QA products and services, managed hosting, and overall support,” said Chris Busbee, QA/Testing Operations for OG&E. “Working with a team that understands the tools we’re using and how they integrate with everything is really beneficial to how our global dev teams get things done.”

## Results

Orasi proved to be the ultimate DevSecOps and Managed Services partner, handling all OG&E OpenText licensing, establishing an easy mobile app testing and QA infrastructure that fostered remote team collaboration and rapid updating, and leading cloud hosting services/support/maintenance by delivering a customized environment with advanced security features. Orasi’s proactive, solutions-based approach from seasoned SDLC and cloud experts delivered on promises to empower OG&E with AppDev control and flexibility, free-up IT resources, reduce costs, and improve CX/UX experiences.

**Orasi’s mission to automate, accelerate and innovate enterprise software development carries through its ongoing work with OG&E.**

**Learn more about Orasi by visiting [www.orasi.com](http://www.orasi.com)**



## About Orasi

Orasi is a DevSecOps innovator enabling the acceleration, delivery, and adoption of software applications and cloud infrastructure through automation. Orasi’s services and solutions offer full lifecycle support and integration to ensure quality, security, and scalability of transformative applications.

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