CASE STUDY

QUICK FACTS

Industry
- Government; Public Sector
- Healthcare Technology

Challenge
- Improve customer experience to schedule vaccinations, access healthcare data
- Increase application monitoring and performance (APM) and security
- Streamline cloud migration, optimize resources

Solution
- Orasi Consulting, Services
- OrasiCloud, Managed Hosting
- Dynatrace Platform

Results
- Managed cloud migration and hosting to maximize application performance
- Within 5 days, implemented Dynatrace as centralized observability solution
- Reduced application risk, increased end-to-end visibility
- Improved customer engagement with healthcare information, database

Orasi Enables State Government to Achieve Complete Application Management, Performance Visibility with Dynatrace

Within 5 days, Orasi consulting, cloud, and managed hosting services improve observability, end-user experience

Snapshot

For one of the Southeast's most notable state governments, technology innovation is a must to serve its growing population. In 2022, the State was challenged by legacy vaccination immunization records databases that caused delays in scheduling appointments and accessing healthcare information. The State's healthcare division needed to quickly increase visibility into application performance, enhance security and migrate to a cloud-native environment to ensure high quality experiences for consumers and businesses.

Solution

Orasi enables organizations to gain competitive advantage by mitigating the risk of disruption and embracing cloud platforms, technologies, and software to deliver new and innovative digital products and services. With expertise in hosting, Dynatrace and DevOps solutions, Orasi delivers successful managed services to a range of clients.

Orasi implemented the Dynatrace APM platform within five days to improve the State's monitoring coverage and increase application visibility. Orasi also customized hosting and managed services to address the healthcare division's specific needs to enhance efficiency, reduce bottlenecks and optimize value.

Results

Orasi led a successful cloud migration and managed hosting set up, as well as seamless Dynatrace implementation, resulting in the State achieving full-stack visibility that reduced application risk, centralized IT, and increased front-to-back-end performance in record time. Overhead and operational costs were lowered. Health department resources were freed to focus on other priorities. Consumer engagement heightened as healthcare data and services became more accessible.

Orasi continues to deliver metrics driven outcomes for the State to broaden transformational IT initiatives.

Learn more about Orasi by visiting www.orasi.com

About Orasi

Orasi is a DevSecOps innovator enabling the acceleration, delivery, and adoption of software applications and cloud infrastructure through automation. Orasi's services and solutions offer full lifecycle support and integration to ensure quality, security, and scalability of transformative applications.

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