



# Orasi Technology Services

## Orasi Support Services

Our team of knowledgeable technicians have expertise supporting & implementing testing products - giving you advice on best practices and solutions to real problems with your software testing applications.

- **Technical Assistance Portal**
- **Collaboration with your IT personnel**
- **Technical Assistance 9x5\***
- **Vendor communication assistance during escalations**

## Orasi Support + Upgrade Services

Everything included in Orasi Support Services plus:

- **Version upgrade once per year\***
- **Migration of existing data**
- **Verified migrated data**
- **Implementation of SLL, SSO, LDAP**

\*Limitations apply. Please consult your Orasi representative for additional information.

## Why do customers consider Orasi Technology Services?

- 20+ years experience supporting & managing applications on behalf of customers
- Experts in software testing
- Strategic partnerships with leading technology providers
- Flexible services offerings to meet unique needs

## Orasi Hosting Services

Everything included in the Orasi Support Services and Orasi Support + Upgrade Services plus:

- **Single Dedicated Tenant**
- **Site-to-Site VPN (or ACL)**
- **Application Management & Version Upgrades**
- **OS & DB Patching**
- **Disaster Recovery**
- **Data Encryption**
- **Application Technical Assistance**
- **Backup & Restore**

## Why do customers consider Orasi Hosting Services?

- Applications are on unsupported versions.
- Hardware, where applications are deployed, becomes obsolete.
- Administrative costs of maintaining hardware infrastructure for applications.
- Orasi's ability to react faster to application & infrastructure needs.

## The Orasi Difference

Orasi is a DevSecOps innovator enabling the acceleration, delivery, and adoption of software applications and cloud infrastructure through automation. Orasi's services and solutions offer full lifecycle support and integration to ensure quality, security, and scalability of transformative applications.

**For more information visit us at [www.orasi.com](http://www.orasi.com).**



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